

### SANITATION PROTOCOLS

# **Recommended Cleaning Tools**

### a Mop Buckets

Dual Mop Buckets are recommended. Dual buckets have a second bucket to minimize cross-contamination. With two buckets, you keep your sanitizing/disinfecting solution cleaner, longer, by keeping it separate from wringer solution. You should also use separate Mops and Buckets for Isolation wards.



### **b** Microfiber Mop Heads

Get rid of cotton mops and move to microfiber cleaning. Stop pushing dirt and debris around and, capture it with microfiber. These microfiber mop heads are highly efficient and washable (up to hundreds of times) - you should maintain several on hand. We suggest using BLUE Mops for common areas and RED Mops for Isolation wards to minimize cross-contamination. Microfi-





ber mops are in some ways like Velcro on a stick. The microfiber material picks up dirt, grime, dust, hair, and microbes, far better than cotton or string mops, which just push debris around. This is through the dual action of clinginess and electrostatic charge.

### **c** Scrub Brushes and Squeegees

It is recommended that you have several of each in stock so you can clean and disinfect them throughout the day. You will need brushes to scrub walls and floors. Squeegees are used to remove or direct excess water or disinfecting solutions to a desired drain or vacuum system.



### d Pooper Scoopers

Needed for indoor and outdoor cleanup. Clean and disinfect your scoopers throughout the day.



Microfiber cloths and mitts clean far better than normal cloth or paper towels. They do a much better job picking up dirt, grime, dust, hair, and microbes than do regular cloths or paper towels. Microfiber creates a static charge that attracts dust and debris, then once the debris is near the mitt or cloth, the microfiber holds it in place until you clean it off.





### **f** Touchless Hand Sanitizers

Human hands are a potential transmitter of disease in facilities. You should have hand sanitizers liberally placed throughout your facility (at every doorway) so your employees can frequently sanitize hands when moving from room-to-room. This practice reduces the transmission of harmful microbes from one animal to another. It is especially important that you utilize these "touchless" units in your isolation wards.



# g Sinks to wash Hands "Washing Hands is Critical"

- · Use soap to a rich lather
- Scrub every surface of both hands for at least 20 seconds
- · Rinse with warm water
- DRY for 10 seconds with a paper towel for each hand



Chemical solutions being used in your facility need to be labeled when they are not in their original container (OSHA regulation). You don't want to mess with OSHA.





### **first Aid Kits**

Speaking of OSHA - First Aid Kits are an absolute must to have in your facility.



### Brooms/Brushes and Dust Pans

Rubber Brooms are a favorite in many types of animal care facilities, especially with groomers and day care facilities. The rubber broom works great picking up hair on wet floors.



### **k** Ratio Sprayers

These sprayers are great for indoor/ outdoor areas using garden hoses. Able to use sprayer for multiple cleaners and disinfectants. (At separate times at proper dilutions)



### Vacuums

Vacuums with a HEPA filter are recommended. Your vacuum should also be a wet/dry vacuum.



### m Professional-Grade Washer/Dryer

We recommend the Wascomat ENCORE Professional Laundry. The Wascomat Professional line of Washers and Dryers are designed to operate 40 hours a week for 10+ years. They last much



longer than traditional machines. Plus, they are faster and more efficient than your normal residential units. They use 60% less water than a top load, the dryers are 15 minutes faster than normal units and much more. Please call us for information (800) 222-5537.

### n Chemical Mixing Stations

A ratio mixing station is designed to mix chemicals (disinfectants, odor control products, glass cleaners, degreasers etc.), to the desired ratio your solution requires for filling spray bottles and mop buckets. Ratio Mixing



stations are a huge time saver for your employees, and a great Money Saver for owners. Our mixers will give you fast/accurate dilutions every time.

### Ratio Dispensing System "Hydro Clean II"

The Hydro Clean II dispensing station is designed to mix and dispense solutions to the same desired ratio every time. It will deliver properly mixed product to a hose (up to 50'



long) with a multi-gun sprayer at the end of the hose. This way you can foam, spray, or rinse any area within 50' of your mixing station. Other systems are available, but DO NOT use a high-pressure spray system (NO Power Washer). High pressure spraying systems can do more harm than good. The powerful spray will aerosolize microbes, spreading more germs, where a low-pressure foam sprayer and scrub brush will do a much better job (and won't aerosolize microbes).

### p Floor Scrubbers

If you want a great way to quickly and easily clean flooring, long runs or large play areas, then a floor scrubber is the way to go. These machines scrub and vacuum up debris and excess solution in one pass. You can use most cleaners/disinfectants with these machines, including Aqueous Ozone.



### **q** Carpet Extractors

Carpet extractors also work wonderfully on artificial Turf! Not many animal care facilities have carpet in their facility, but if you do, use of a carpet extractor for cleaning is a must.



### Floor Mats

We recommend use of a three-mat system. A three-mat system will trap 70%-80% of all debris and moisture from entering a facility: (1) scraper



mat - to trap large particles at entrances, (2) scraper/wiper mat - placed inside doorways, and (3) a wiper mat following the scraper/wiper mat to trap the majority of remaining debris. We also recommend logo mats to enhance facility appearances, and message mats to create identity clarity throughout your facility (isolation ward, cat ward, etc.).

### S ATP Sanitation Meter -Hygiena SystemSURE Plus

Adenosine Triphosphate (ATP) monitoring is an effective measure of surface sanitation effectiveness. This palm-sized luminometer is easy-to-use, offers long lasting durability, and is extremely sensitive and accurate. The efficacy of cleaning procedures and the hygienic status of surfaces can be quickly verified using the System-SURE Plus ATP System. Results can be

recorded and managed with the included SureTrend software. It is used by leading blue chip companies, as well as small and mid-sized enterprises in a multitude of industries ranging from food & beverage, health-care, animal care, water, janitorial, and life sciences.



The SAO chemical-free cleaning system turns ordinary tap water into Stabilized Aqueous Ozone<sup>™</sup> - a powerful natural cleaner, stain remover, deodorizer and sanitizer. Aqueous Ozone is made on-demand with



continuous flow for mop buckets, spray applicators, carpet extractors, and automatic scrubbers - killing germs while cleaning. It provides residue-free performance for a longer lasting clean and low slippage (by breaking down residual soaps and cutting through biofilm) on even the smoothest floors. Safe even on natural wood and stone. Floors stay cleaner, longer with no stripping.

### **u** Mobile Cart/Sprayer/Mister

Mobile carts are a great addition for hard to reach kennels, bathrooms, play areas etc. that aren't near a hose or wash station. Lafferty Mobile carts are durable and carry 8 to 16 gallons of water with a



mixing station on board and room to carry two, gallon bottles of cleaning solution. Mix and dispense your chemical solutions with ease. The Karcher Veterinary-Grade Sprayer/Mister provides low pressure, low flow application of chemicals via a self-contained mobile battery powered unit (rechargeable 12-volt system provides 8-hours of use).

### **Synthetic Vinyl Gloves**

Disposable Synthetic Powder-Free Gloves. These are a great tool to have on-hand for those days you just don't want to get your hands dirty, and/ or to reduce disease transmission. Employees should be using gloves on a regular basis.



# Cordless Electrostatic Sprayers. Available as a Hand sprayer or Backpack.

Protexus Cordless Electrostatic Backpack Sprayer for use with PurTabs - use two 13.1 G tablet per two gallons (1076 ppm) for parvo efficacy. An enhanced disinfectant applicator for quick deep surface distribution/penetration of disinfecting solution do to electrostatic charging of particles. Provides 3x the coverage of traditional sprayers or spray bottles. Protexus delivers a charged droplet with an attractive force 15x greater than gravity. This magnetic attraction





to all surface areas ensures consistent, 360-degree application of disinfecting and sanitizing solution.

# **Cleaning/Disinfecting Chemicals**

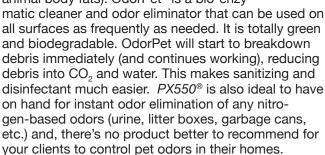
Cleaning is 90% of the job of a robust sanitation program, therefore the more frequently and the better you clean, the better your facility will look, smell, and be germ-free. Therefore, remember to clean, clean, clean, and make sure your disinfectants and cleaning products are a right fit for your facility.

### 1 Disinfectants

We recommend a good Broad Spectrum Germicidal/Deodorant/Disinfectant, like our KennelSol®. Your Disinfectant should have a wide range of activity, including a parvo claim. You want to make sure your solution is cost effective, has the capability of working as a one-step cleaner/disinfectant, is non-corrosive, easy to mix/use, and safe for you and your pets. KennelSol mixes at 2 ounces per gallon of water for everyday cleaning and disinfecting, and 8 ounces per gallon for parvo.



We recommend having an odor control/ cleaner that will not just a cover up and mask odors. You need products that will make cleaning easier as they breakdown and remove debris common to animal care facilities (urine, feces, vomit, blood, and animal body fats). OdorPet® is a bio-enzy-



### 3 Air Purification System

We recommend KennelSol APS (Air Purification System). Our APS system is a Chlorine Dioxide product that produces a safe amount of ClO<sub>2</sub> gas that will remove unwanted odors better than anything else available.



Anecdotally, literature research suggests chlorine dioxide is also widely recognized as being a highly effective biocide with superior efficacy against viruses, spore forming bacteria, and fungi, as well as protozoan parasites like giardia and cryptosporidium (though we have not labeled it for this purpose).

### 4 Laundry Detergents

LaundraPet® is a 3x premium pet laundry detergent. Designed for the environment, some of the purest cleaning ingredients available to meet EPA green standards are used to maintain safety. LaundraPet is formulated with non-soap surfactants that provide more than three times the cleaning power compared to conventional laundry detergents. It will effectively remove animal odors and heavy soils. Use for pet bedding, blankets, towels, scrubs, uniforms, grooming apparel, etc. Perfectly safe for use around animals. HE washers 1

ounce per HE load, and 2 ounces per regular load.

Degreasers

Disinfectants and Odor control products are great, BUT! There will be a time and a place where you will need more power to get rid of unwanted dirt, grime and oils off your walls, floors, tables etc. Our Neutral Citrus Degreaser can be diluted to your specific needs. For those heavy cleaning jobs.



### **6** Drain Maintenance Products

We recommend our Alpha Bio-Drain to keep your drains flowing clear and odor free. If you have drains in your animal care facility, then you will not want to be without Alpha Bio-Drain. Formulated for veterinary clinics and animal care facilities, Alpha



Bio-Drain acts within minutes to eliminate odors through its patent-pending powerful odor counteractant. And it continues working as its fortified enzymes, grease cutting surfactants and intelligent stabilized enzyme-producing bacterial spores work together to open and maintain drains. It insures the rapid breakdown of proteins, carbohydrates, cellulose (hair) and fats (grease). Leaving your drain clean, clear, and smelling fresh.

### **7** Liquid Sterilizer

Stericide is a ready-to-use product and is like having an autoclave available in your facility, but in liquid form. We believe every facility in the Country should have Stericide on hand in case of an outbreak that requires more peace-of-mind than that afforded by routine disinfectants. Stericide will sterilize



hard-nonporous surfaces in twenty minutes. Leaving surfaces 100% germ-free, killing all forms of microbial life in 20 minutes (and it's environmentally friendly and completely safe once dried). And when used as a disinfectant, Stericide can disinfect surfaces in as little as 90 seconds to 2 minutes (depending upon the microorganism).



# Recommended Cleaning Procedure for Pet Enclosures



Recommended Chemicals - (KennelSol, OdorPet, Steramine, LaundraPet)

### Tools needed to clean/disinfect facility/enclosures:

- Hose sprayer/applicator with ratio spray gun
- · Brush and/or mop and mop bucket
- Squeegee
- Microfiber cloths
- Microfiber towels
- 1. First remove animals from enclosures you're about to clean. Pets should never be left in areas being cleaned. Place pets in a clean enclosure, or a holding area until their enclosure is clean and dry.
- 2. Remove pet food and water bowls, blankets, bedding, toys etc.
- **3.** Wash bowls in a good sanitizing solution (like Steramine), or use a dishwasher with HIGH Temp setting. You should also wash blankets and bedding, or add clean blankets and bedding.
- 4. Scoop up all solid waste.
- 5. Use KennelSol® properly diluted (2 ounces per gallon for routine disinfection, or 8 ounces per gallon for canine parvovirus). Soak the run/enclosure from top to bottom. Once walls and floors of the enclosure are soaked, start scrubbing walls at the tallest point down to the lowest point. Scrub all the way down to the floor and continue scrubbing flooring. Wipe and/or squeegee walls and flooring so you pick up any small particles that have come lose while scrubbing and discard them into waste receptacle. If you have floor drains, you can squeegee excess water down the drains. If you do not have floor drains, squeegee excess water into puddles and vacuum up excess with a wet/dry vacuum.

- **6.** For chain link fencing, be sure to soak and scrub fencing to ensure removal of debris that might be stuck in the fencing. Here is one, of a number of areas, where electrostatic sprayers come in handy to expand and enhance contact surface chemical distribution.
- 7. Once enclosures have been scrubbed clean and all debris has been picked up, spray a fresh solution of KennelSol from the top of the enclosure down to the flooring. Make sure to apply enough solution so walls and flooring stay damp for at least 10 minutes. If flooring is still wet after 10 minutes of air drying, wipe up excess solution and dry thoroughly before returning pets to the enclosure. Remember, **NEVER LEAVE A PET IN A WET CAGE!**
- **8.** Once an enclosure is dry and sanitized/disinfected, replace cleaned pet bowls with fresh food and water. Replace cleaned/sanitized bedding and toys.
- 9. Bring pet back to cleaned, **DRY**, enclosure.
- **10.** If Odors continue after cleaning and disinfection, you should consider use, as needed, of an Odor control product like OdorPet<sup>®</sup>.
- **11.** PLEASE NOTE **OdorPet** is <u>not</u> a disinfectant. It is a Cleaner and Odor Eliminator. OdorPet is a Bio-active formulation for immediate and long-term odor control that makes cleaning easier, by breaking down biologic debris. Remember cleaning Is 90% of one's success at disease control.
- 12. We recommend Using OdorPet as a deep-cleaner once weekly or every two weeks, depending on how much traffic goes through your facility. We recommend you do this at the end of the day, using OdorPet at a ratio of 1 part OdorPet to 4 parts water. Let air dry overnight and the next day disinfect everything with KennelSol.

# **Recommended Drain Cleaning Program**

As a natural additive to sanitation programs, Alpha Bio-Drain will help to safely maintain systems when disinfectants are routinely used for cleaning. At only 2 oz. per drain once every two weeks, Alpha Bio-Drain is an economical solution for keeping your drains odor free and free flowing. If you have drains in your animal care facility, then you will not want to be without Alpha Bio-Drain. Formulated for veterinary clinics and animal care facilities alike, Alpha



Bio-Drain acts within minutes to eliminate odors through its patent-pending powerful odor counteractants. And it continues working as its fortified enzymes, grease cutting surfactants, and intelligent stabilized enzyme producing bacterial spores work together to open and maintain drains. It insures the rapid breakdown of proteins, carbohydrates, cellulose (hair), and fats (grease).

### Air Purification /HVAC Maintenance

KennelSol APS products produce ClO<sub>2</sub> gas (chlorine dioxide). When used, gas widely penetrates facilities and effectively seeks out areas often overlooked by hard surface disinfectants. This is especially important in HVAC systems that control the flow of air in a facility. It is also especially important in hard-to-reach areas and in areas where porous surfaces, chain link fencing,

cracks, crevices, and other surfaces are often overlooked in a routine sanitation program. Anecdotally, chlorine dioxide has been widely recognized in numerous studies as being a highly effective biocide with superior efficacy against viruses, spore forming bacteria, and fungi, as well as protozoan parasites like giardia and cryptosporidium. In fact, it was the principal agent of choice used by the US Government in the decontamination of facilities after the 2001 Anthrax attacks. CIO<sub>2</sub> has also been shown to be an effective agent at combating airborne pathogens at concentrations well below permissible OSHA human exposure levels and is therefore considered by numerous studies to be a useful preventative against various airborne pathogens. In addition, CIO<sub>2</sub> has



been shown to have synergistic effects when used in combination with disinfecting agents, enhancing overall effectiveness of sanitation programs. Unlike Chlorine, CIO<sub>2</sub> does not adversely react with organic compounds and as a result, does not produce unwanted carcinogenic volatile organic compounds (V.O.C.s). In fact, instead of combining with the aromatic

rings of organic compounds, CIO<sub>2</sub> breaks these rings apart reducing levels of chlorinated organics. This makes CIO<sub>2</sub> use environmentally sparing. Also, because CIO<sub>2</sub> does not react or combine with organic compounds, much more of it remains available to do its job. KennelSol APS products are biodegradable, decomposing in sunlight and heat into nothing more than salt. Because CIO<sub>2</sub> breaks down the aromatic rings of various organic compounds, it makes it a superior odor eliminator by destroying odors at their source. It is effective on all animal associated odors like feces, urine, and vomitus, as well on other unwanted odors like mold, mildew, skunk, and even smoke. Please note, our APS products have been labeled for odor control only.

# Spot Clean Throughout the Day

There are a few ways to deal with accidents throughout the workday. But before we can recommend how to deal with them, here are a few things to think about beforehand. The first thing to think about is where did the accident take place, was it in a lobby, kennel, play area, on artificial turf, real grass, or was it on pea gravel?

### Let's start with the Lobby

The lobby of your clinic or the drop off area of your facility is a very important place. This is where customers will be forming first impressions of your' business. If customers enter your facility and see feces, urine, dirt & debris on a floor, this won't make a very good impression. Make sure your staff is immediately cleaning up all accidents in any customer areas on an ongoing basis. As for how to clean accidents, first remove as much of the urine as you can with a mop or disposable cloths, and pick up all feces and properly dispose of it in a designated waste receptacle. Once you've removed all the mess, we recommend washing the area with a mop saturated in a disinfectant solution (KennelSol), and/or Stericide. If you do not have a mop bucket handy, a spray bottle with KennelSol and a microfiber cloth will do the job just as well. Make sure you leave the area damp for 10 Minutes. You should also make sure the person cleaning the mess washes their hands (if not wearing disposable gloves) after they're done cleaning.

### **Accidents in Cages and Kennels**

Cage and Kennel accidents should also be cleaned up right away as well. We know they shouldn't be doing anything in their kennel, but that's why they are called accidents. When accidents happen in a pet's enclosure, wipe up liquids and pick up messes. Then, wash the floor with a good safe cleaner for your guest's comfort. Once the kennel or cage is vacant, you should always give it a good cleaning and disinfection before the next or the same guest enters the enclosure. Employee should wash hands or wear disposable gloves.

### The Play Area

Indoor play areas Should be made of a hard-non-porous surface so the area is easy to clean and disinfect. When accidents happen in the play area, you should follow the same spot cleaning protocol as in every other location of your facility. Pick up messes ASAP and clean and disinfect the area. Play areas should have a mop bucket with a fresh clean mixture of disinfectant in the area and ready to clean up messes

#### (keep pets away from direct access to these solutions).

You should also have poop bags or a pooper-scooper handy to pick up messes before you disinfect the area. Play areas are a great place for a double mop bucket. Dual buckets have a second bucket to minimize cross-contamination. With two buckets, you keep your sanitizing/disinfecting solution cleaner, longer, by keeping it separate from wringer solution. So, the protocol for cleaning would be: (1) Pick up messes, (2) clean area with warm water, (3) wash area with disinfectant and/or sterilizer solution, and (4) let dry.

### **Pea Gravel**

Outdoor play areas or walkways with pea gravel are tough places to disinfect. This is because gravel is not a hard, non-porous surface. Therefore, you can't guarantee that a disinfectant will stay in contact with surfaces sufficiently to kill unwanted microorganisms. So, for outdoor situations like pea gravel, we recommend these area's get washed down with a cleaner/odor control product, like OdorPet. By washing the area with a cleaner/odor control product, you will keep the area clean and smelling fresh. Remember, cleaning is 90% of the battle of disease control. In most situations, you can count on mother nature to do the rest. And of course, applying disinfectants periodically will provide benefit as well.

#### **Artificial Turf**

Artificial turf is like Pea gravel in that it's a porous surface, so there's no way to guarantee disinfectants will reach all surfaces sufficiently to provide reliable disinfection. We recommend the Karcher Armada Carpet Extractor to provide agitation cleaning of artificial turf on a regular basis. Remember - cleaning is 90% of the battle of disease control. For spot treating turf, we would recommend using a hose with a cleaner/odor control product like OdorPet. Apply OdorPet with a hose and a quart sprayer, or use a spray applicator (Hydro Clean II system). For spot cleaning: (1) Remove fecal debris, (2) wipe up as much urine as possible, and (3) rinse area with water/OdorPet mixture to breakdown remaining debris, turning it into nothing more than CO<sub>2</sub> and water.